(b) and (c) Doordarshan sent proposal for some stations of Himachal Pradesh for this sharing of infrastructure.

The status of DOT towers and provision of Doordarshan equipment is as follows:

Name of Place	Name of District	Remarks
Bharani Fort	Mandi	There is no place called Bharani Fort in Mandi district. However, a VLPT is working at Ajhu Fort in Mandi District in DOT premises.
Thanedhar	Simla	Tower at this station is being shared with Doordarshan for TV transmission.
Ashapuri	Kangra	Proposal for utilisation of Ashapuri tower by Doordarshan is under consideration by DOT. Equipment has been ordered by Doordarshan.
Bijli Mahadevan	Kullu	The tower foundation work has been completed. Tower erection is due. However, Doordarshan has not approached DOT yet. Equipment is available with Doordarshan and the VLPT is due for commissioning in 1999.

Customer friendly Telecommunication

2062. SHRI PARAG CHALIHA: Will the MINISTER OF COMMUNICATIONS be pleased to state:

(a) what are the details of steps recently taken by Govemment to make telecommunication more commercial and customer-friendly.

(b) whether telephone directories for Delhi are likely to be published now;

(c) if so, the details thereof; and

(d) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI RABINDRA PURKAYASTHA): (a) Sir, "Customer Service Centres" have been opened all over India, as a commercial & customer friendly gesture with a 'single window concept'. Recently some more customer friendly steps like'Help-Line Services' for fault rectification, computerisation of customer service centres, computerised director enquiry, changed number announcements, voluntary deposit scheme & credit card scheme have been introduced to win over the confidence of our valued customers.

(b) and (c) Yes, Sir. Telephone Directories for MTNL Delhi are likely to be published by March 1999.

(d) Does not arise in view of (b&c) above.

Private Investment in Telecom Sector

2063. SHRI SURESH KALMADI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the Department of Telecommunications has set up a "Focus action group on private investment promotion" to encourage, stimulate and facilitate private investment in the telecom sector;

(b) if so, what are the names of the members of the group; and

(c) by when the group is likely to submit its report?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI RABINDRA PURKAYASTHA): (a) and (b) Yes, Sir. The names of the members of the Group are:—

(i) Shri Dhanendra Kumar, Additional Secretary (PIP) (ii) Shri Prakash Narain, Deputy Director General (P & PIP) (iii) Shri J. K. Chhabra, Deputy Director General (BS) (iv) Shri J. R. Gupta, Deputy Director General (VAS) (v) Shri N. Parameswaran, Deputy Director General (LR) (vi) Smt. Sadhana Dixit, Deputy Director General (LF)

(vii) Shri N. P. Singh, Director (PIP)